

# Welcome to the international PIAAC survey

## Questions? Contact us and we will be happy to assist you.

Telephone: 010-479 47 99  
Monday-Thursday 8:00–21:00  
Friday 8:00–17:00  
Sunday 16:00–21:00

E-mail: [piaac@scb.se](mailto:piaac@scb.se)  
Address: Statistics Sweden,  
SE-701 89 Örebro  
Web: [www.scb.se/piaac-en](http://www.scb.se/piaac-en)

## Do you need an interpreter?

Contact us and we will arrange one.

## Statistics Sweden describes Sweden

Statistics Sweden provides society with statistics for decision-making, debate and research on behalf of the Government, government agencies, researchers and industry. These statistics contribute to fact-based public discourse and informed decisions.

Statistics Sweden would like to invite you to take part in the PIAAC survey. Taking part will involve answering questions and solving day-to-day tasks on a tablet. This process takes around two hours.

## Why are we measuring adults' skills?

When does the bus leave? Is the product affordable? Which article is most credible? We all need skills to interpret information in the form of text and figures in order to perform various common tasks. These tasks are increasingly carried out on some form of screen. What skills do we have and how do they compare with skills in other countries? Does Sweden keep up to date in the digital age? Your participation will help us find the answers to these questions.

## Why do we need you?

You are one of 5 000 randomly selected participants between 16 and 65 years. You represent a group of people with a similar background and in a similar situation, which means no one else could substitute you. Answers from students, workers, job seekers and others help provide a fair picture of present-day society.

## What happens now?

You will soon receive a phone call to schedule a convenient time for the interview. The interview can be held in your home or elsewhere. Naturally, your participation is voluntary, but we hope that you will agree to take part. To schedule your interview today, call 010-479 47 99 or send an e-mail to [piaac@scb.se](mailto:piaac@scb.se).

Thank you in advance for taking part in the survey.

Sincerely,

Joakim Stymne  
*Director General of Statistics Sweden*



## **PIAAC in brief**

The abbreviation PIAAC stands for “Programme for the International Assessment of Adult Competencies”.

PIAAC is the largest international survey ever on adults’ skills. The survey will be conducted in 33 countries in the early part of the year and is administered by the Organisation for Economic Cooperation and Development (OECD).

To ensure comparability between the results of the participating countries, all participating countries ask the same questions and present the same tasks. Since this survey is repeated over time, it is possible to monitor the development of the population.

## **Who is behind PIAAC in Sweden?**

Statistics Sweden has been tasked by the Government and the Riksdag to conduct the PIAAC survey. Kantar Sifo has been commissioned by Statistics Sweden to be responsible for the telephone contacts and the interviews.

## **How will you contact me?**

You will soon receive a phone call from Kantar Sifo, who will call from telephone number 010-479 47 99. You will then have the opportunity to ask questions and schedule a time and place for the interview.

If you would prefer to contact us instead, call us on 010-479 47 99 or e-mail us at [piaac@scb.se](mailto:piaac@scb.se).

## **What happens during the face-to-face interview?**

The interview will be held in your home or at another location of your choice, such as a library. The interviewer will present a form of identification which states that they are working on behalf of Statistics Sweden.

The interview will begin with questions for you to answer about yourself, for example your education and work experience. You will then be asked to perform some tasks on a tablet; the interviewer will show you what to do. The tasks may include reading instructions, interpreting a diagram or using road directions.

## **When and where will the results be published?**

PIAAC is divided into cycles and more people will be interviewed in 2021 and 2022. This means that the results for Sweden will not be published until late 2023 at [www.scb.se](http://www.scb.se).

## **What were the results of the last PIAAC survey?**

The results of Sweden’s contribution to the PIAAC 2011 are available at [www.scb.se/uf0546](http://www.scb.se/uf0546).

Between 2010 and 2019, 38 countries participated in the PIAAC survey. International results and published reports are available at: [www.oecd.org/skills/piaac/publications](http://www.oecd.org/skills/piaac/publications).

## **Who will use the answers and how?**

Statistics Sweden compiles the collected results as statistics in the form of tables, figures and texts. The results of the survey will be used by the Riksdag, businesses, trade unions, researchers and the general public. The statistics produced cannot be used to link specific answers to you or any other individual.

The anonymised data will be saved indefinitely for future research. The data will also be used for analysis and further development of the PIAAC and will therefore be forwarded to the following institutions that cooperate with the OECD: Educational Testing Service and Westat in the United States, ROA in the Netherlands and GESIS in Germany.

In certain cases, Statistics Sweden may share data and other survey information with researchers or other statistics producers. Research and statistical activities that use material from Statistics Sweden are subject to statistical confidentiality, regardless of whether they take place at Statistics Sweden or at some other location. Statistics Sweden is very restrictive about releasing material.

Your answers will be supplemented with data from various registers at Statistics Sweden, such as information on education, occupation, work, income, social insurance and national population data.

### **How will my answers be protected?**

When the results are presented it will not be possible to see any individual answers.

Information about an individual's personal and financial circumstances is kept confidential and everyone working on the survey is bound by the duty of professional secrecy. Confidentiality applies in accordance with Chapter 24, Section 8 of the Public Access to Information and Secrecy Act (2009:400). The same confidentiality applies to Kantar Sifo.

### **How will my personal data be processed?**

Statistics Sweden is the data controller of the personal data it processes. Kantar Sifo is the data controller of the personal data it processes in its telephone contacts and face-to-face interviews.

The EU General Data Protection Regulation (GDPR), the Official Statistics Act (2001:99) and the Official Statistics Ordinance (2001:100) contain provisions on processing personal data. In addition, there are rules in the Act on Supplementary Provisions to the EU General Data Protection Regulation (2018:218) and in regulations issued in association with this Act.

Additional information on how Statistics Sweden processes personal data is available on:  
[www.scb.se/personuppgifter](http://www.scb.se/personuppgifter)

You have the right to obtain, free of charge, a copy in the form of a register extract, of the personal data processed by Statistics Sweden in its capacity as data controller. For additional information, see  
[www.scb.se/registerutdrag](http://www.scb.se/registerutdrag)

If you believe that Statistics Sweden has processed your personal data in a way that is in violation of the EU General Data Protection Regulation, you have the right to have your personal data erased in certain circumstances. You have the same rights in relation to Kantar Sifo.

The telephone call and the interview will be recorded, but only with your express permission. The purpose of the recordings is to improve the survey and interview techniques.

All recordings will be erased within four weeks. The recordings are protected under the Public Access to Information and Secrecy Act and the EU General Data Protection Regulation (GDPR).

### **Do you have questions about how your personal data will be processed?**

Contact our Data Protection Officers:  
Statistics Sweden: +46 10 479 40 00,  
[dataskyddsbud@scb.se](mailto:dataskyddsbud@scb.se),  
SE-701 89 Örebro, Sweden

Kantar Sifo: +46 8 507 420 00,  
[support@kantarsifo.com](mailto:support@kantarsifo.com), SE-114 78 Stockholm,  
Sweden