

QUALITY POLICY

11 February 2020



Quality policy

Statistics Sweden refines data into statistics. The needs of our users are central throughout the refinement process.

This quality policy is a starting point for Statistics Sweden's efforts to continuously improve statistical quality, process quality, and organisational quality.

Statistical quality

- The statistics are objective, impartial and relevant.
- The statistics are based on scientific principles.
- The quality of statistics always relates to the purpose of the statistics.

Official statistics are, at their official release, accompanied by a quality declaration and are evaluated annually according to the five quality components: *relevance, accuracy, timeliness and punctuality, accessibility and clarity*, as well as *comparability and coherence*.

Process quality

- The processes are transparent and documented.
- The processes prevent errors through a systematic approach.
- The processes are continually evaluated and improved.
- The data collection process makes it easier to provide data and ensures its quality.

Organisational quality

The organisation is characterised by:

- Systematic risk management and good internal governance and control.
- Openness, transparency and a common set of values.
- Confidence in the will and capability of managers and employees.
- A suitable distribution of tasks and a clear division of responsibilities.
- Continuous improvement of the working environment which is broadly supported and a long-term plan for competence supply.
- A comprehensive security management with the objective to safeguard collected data and the integrity of our respondents.