











# 2013 in review

### **Director General comments on 2013**

For the last few years, Statistics Sweden has received increased appropriation funding to improve the quality of its statistics. This extra funding has enabled the Price Statistics Unit to introduce a quality assurance system, facilitated the implementation of a register-based Census 2011, helped adapt the National Accounts to new EU requirements and aided the development of a new Business Register and EuroGroups Register.

The last stage of a five-year-long journey to adapt the agency's activities to the ISO 20252 standard began during the autumn when an application for certification was submitted. During the year, the final pieces of the jigsaw were laid and the quality checks performed show that we are now ready for the certification audit which is due to take place at the beginning of 2014.

Statistics Sweden has produced statistics according to plan in 2013. Publication punctuality was once again on a high level. A number of new studies have been produced during the year. Most of the work on Census 2011 has been completed during the year and register-based household and housing statistics have been published. Since September 2013, Statistics Sweden has also been publishing the monthly Household Consumption Indicator, which is an important economic measurement since household consumption is responsible for almost half of GDP.

One error in published statistics that was deemed serious was corrected during the year. The disturbances on the website during the year were also serious, leading to users not having simultaneous access to published statistics on a number of occasions. Measures have been taken to extend and safeguard the capacity of the website.

During the year, Statistics Sweden has made several efforts to increase the accessibility of statistics. For example, the publishing tool has been upgraded so that is it better suited for use on mobile devices, and a new search engine has been implemented on the website (scb.se). Furthermore, an API (Application Programming Interface) has been devised that gives access to the content of the Statistical Database for the development of apps and for showing statistics on other websites. The agency is now on Facebook. The digitalisation of historical statistics has continued and a project to make statistical tables machine-readable has been initiated.

Regarding commissioned (fee-financed) activities, Statistics Sweden has produced official statistics by agreement with other government agencies responsible for compiling statistics in their area. In addition, a large number of assignments have been performed that have helped to increase the use of the statistics. Customer satisfaction continued to be on a high level according to customer surveys performed in 2013.

Statistics Sweden had a surplus in its appropriation-funded activities in 2013. The appropriation savings will be used for the intermittent surveys, including election surveys, that are due to be conducted in 2014.

The recent problems of increasingly higher non-response in interview surveys have continued in 2013. In certain surveys, non-response will soon reach a level at which it will be difficult to publish reliable statistics. The measures taken in recent years have not yet succeeded in reversing the trend. Initiatives have therefore been taken during 2013 to test the possibility of using an external data supplier for part of Labour Force Survey (LFS). Furthermore, an attempt will also be made to gather data via online

forms for surveys for which information has previously only been collected via interviews. Preparations for this have been ongoing in 2013.

Stockholm, February 2014

Stefan Lundgren Director General

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More information is available in Statistics Sweden's Annual Report for the year 2013 (in Swedish only).

Statistics Sweden

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#### STATISTICS SWEDEN'S MISSION

According to the directives, Statistics Sweden is responsible for official statistics and for other government statistics, and has the task of:

- Developing, producing and spreading government statistics
- Coordinating the delivery of statistical information to international organisations
- Coordinating the government statistical system

In addition, service exports that are compatible with the government agency's task and area of operations may be conducted. If resources are available, Statistics Sweden shall take on assignments within its area of operations from other government agencies, and can also take on these types of assignments from other clients.

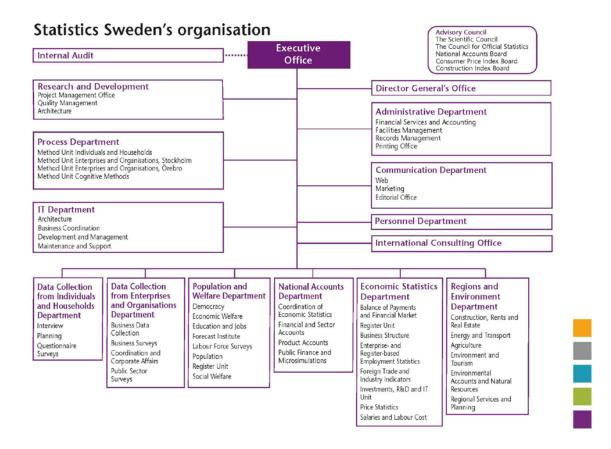
According to the appropriation directions, the overall goal for operations is to produce

statistics of good quality that are easily accessible for the users.

#### **ORGANISATION**

Statistics Sweden has 14 departments, each of which has its own defined remit. Prioritised tasks for the departments for 2013 have been precisely defined in the operational plan. The agency's rules of procedure regulate the division of responsibility and tasks.

The organisation supports and reflects the process-based working methods that
Statistics Sweden uses. The operations have been organised in two departments for data collection, four subject area departments, a communication department, a process department and a development department. In addition there is a department for international consultancy, a personnel department, a finance and administration department and an office of the director general that supports the agency's management team.



#### **OPERATIONS FINANCED BY APPROPRIATIONS**

"The goal of operations financed by appropriations is to produce official statistics of good quality that are easily accessible for the users ".

Appropriation directions for budget year 2013

The aim of appropriation-funded activities is to produce official statistics of good quality. Appropriation-funded statistics have been produced in accordance with the work plan.

Most of the work on Census 2011 has been completed during the year and register-based household and housing statistics have been published.

Regarding the National Accounts (NA), development work has basically been carried out according to plan as a result of new EU requirements and will be finalised in 2014.

One error that was deemed serious was corrected and a number of minor corrections were made to published statistics during the year. The error that was deemed serious referred to the quarterly product accounts, where an incorrect trend in hours worked for the total economy had been reported. A few deviations in publication times have occurred and punctuality amounted to 99 percent.

According to the government's appropriation directions, statistical information shall be made more accessible and useful. In addition, it should facilitate understanding and interpretation of statistical results and their relationships. During the year, the information in the statistical databases has been made more accessible as a result of the data now being accessible in an API. Analyses of statistical results have been published in online articles and in Statistics Sweden journals. The activities conducted have increased the accessibility and usability of the statistical information.

The tools used for statistics production have been improved and made much more reliable in 2013. At the same time, use of the standardised tools has increased during the year as a result of more of them being introduced into surveys that have previously employed their own in-house designed tools. Eight out of ten studies evaluated using the

Statistics Sweden model for quality indicators showed a positive development.

In accordance with the quality management system, 25 internal audits have been performed. Identified deviations have been dealt with.

The costs of data provision have increased by 0.7 percent in 2013. The increase could be found among municipalities and county councils while costs fell for enterprises and organisations.

The special funds received to complete initiated quality assurance projects have been used to improve the National Accounts (NA), implement quality measures in preparation for the Census 2011 audit, and to prepare production of annual household, living and housing statistics and develop a new business register. Furthermore, resources have been redistributed as a result of internal reallocations in order to maintain the response rate in LFS data collection. This has affected the collection resources for other surveys on the individual level. A total of 364 press releases were published, of which 334 concerned statistics that Statistics Sweden was responsible for.

The total number of tables in the Statistical Database amounted to 3 194 at the end of 2013, 2 791 of which were the responsibility of Statistics Sweden. The total number of tables increased by 6 percent compared to 2012 and 43 percent of the tables were also available in English.

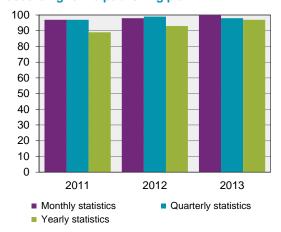
The number of retrievals from the Statistical Database increased during 2013. A total of 1 164 000 retrievals were made, an increase of nearly 5 percent compared to 2012. Roughly 978 800 retrievals were made from tables that Statistics Sweden is responsible for. Labour market and population continued to be the most popular areas with regard to the number of retrievals.

Punctuality as regards publication continued to be on a high level in 2013. A full 99 percent of publications were published according to the publication plan, an increase of one percentage point compared to the previous year.

The media were invited to five press conferences during the year.

The most important channel for communicating statistics is the Statistics Sweden website. In 2013, it has over 6.8 million visits, an increase over just over 25 percent compared to 2012.

### Punctuality, percentage of publication according to the publishing plan



Costs 2010–2013 as well as number of press releases, number of retrievals from the statistical database, number of tables in the statistical database in 2013 by subject area

Subject area	Costs, SEK millions 2011	Costs, SEK millions 2012	Costs, SEK millions 2013	Press releases 2013	Number of retrievals 2013 <sup>1</sup>	Number of tables 2013
Labour market	130.2	136.6	147.0	44	132 400	505
Population	22.3	26.9	20.8	12	255 700	150
Housing, construction and building	17.4	17.7	17.4	25	57 600	211
Democracy	9.3	6.7	6.3	5	17 800	329
Trade in goods and services	23.2	25.2	26.6	62	94 600	59
Household finances	25.6	35.1	27.9	8	38 600	87
Living conditions	30.4	31.0	33.5	11	24 000	342
Environment	15.3	15.2	16.5	9	8 900	98
National accounts	65.5	65.6	58.6	14	82 700 <sup>2</sup>	106
Business operations	51.7	56.4	62.0	53	28 100	235
Public finances	10.9	9.8	9.5	6	49 700	50
Prices and consumption	48.5	50.2	45.9	32	157 300	83
Education and research	41.6	35.9	27.7	15	18 000	476
Other	58.2	64.1	55.3	2	13 400	60
Total	550.0 <sup>3</sup>	576.5 <sup>3</sup>	554.9 <sup>3</sup>	298	978 800	2 791
<ul> <li>in addition to commissioned services of other government agencies responsible for statistics</li> </ul>				66	185 700	403

<sup>1)</sup> Enumerated value for 2013 due to problems registering the number of withdrawals. The figures have been rounded off to the nearest hundred.

<sup>2)</sup> The value contains a diverging monthly observation which probably comprises a large number of withdrawals by a robot.

<sup>3)</sup> Cost outcome on appropriation products in internal prices excluding the share of appropriation operations of the price differences etc.

### **OPERATIONS FINANCED BY FEES**

"The aim of our fee-financed operations is, by performing tasks based on the various needs of different users, to increase the scope for using Statistics Sweden's statistical material and statistical competence."

### Appropriation directions for budget year 2013

Statistics Sweden's fee-financed operations (commissioned operations) are an important part of the agency's goal of increasing the use of statistical information. Commissioned operations at Statistics Sweden made up almost 50 percent of the agency's total turnover. From an organisational point of view, they were integrated into the agency's operations financed by appropriations. These two types of operations are also administrated and produced in a similar way in many respects and the percentage of commissioned operations varies a great deal between the agency's different departments and units. There is a special commissioned operations policy that specifies guidelines for limitations and goals.

### **Commissioned operations**

Commissioned operations cover a large number of different services and products, everything from simple tables and standardised products to customised solutions that include the entire statistical process. In addition to this, Statistics Sweden also does extensive work revising and updating various statistical registers.

In order to be able compare the various categories of commissioned operations, their percentage share in relation to total income from commissioned operations is calculated. The category Revision and updating of existing statistical registers has increased by 4 percentage points compared to 2012, whole other categories indicate only marginal changes.

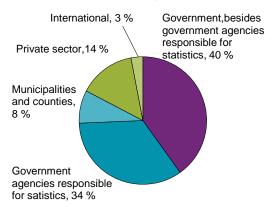
Income by category of commission<sup>1</sup>, SEK millions

Category of commission	2011	2012	2013
Data collection/total statistical survey	252.3	261.5	229.9
Consultation etc. Statistical processing	41.7	31.9	40.2
of existing registers	74.1	95.2	111.4
Nominal data retrievals	26.7	24.6	16.4
Service exports	59.4	53.3	50.8
Other	14.0	14.6	21.3
Publications	4.5	3.6	3.3
Total	472.8	484.8	473.4

1) Including the share of commissioned operations of joint income.

Approximately 6 800 new commissions were registered in 2012, compared to just over 7 100 in 2011. Most commissions are only small-scale assignments, with less than 8 percent comprising more extensive assignments in excess of SEK 50 000.

### Income by customer category, percent



Government agencies were responsible for about three-quarters of the income from commissioned operations and, as in previous years, constituted the largest customer category. Commissions on behalf of other

agencies responsible for statistics made up about 34 percent of the total volume. This includes, in addition to official statistics assignments, analysis and development tasks.

#### SERVICE EXPORTS

Statistics Sweden has a mandate in the instruction form the Government to provide services within capacity building to national Statistical Institutes and systems outside the European Union. The services are carried out mainly as part of long-term institutional cooperation projects with national statistics offices in Africa, Latin America, South East Asia, the Western Balkans and Eastern Europe. The Swedish International Development Cooperation Agency (Sida) is the main donor.

The balance sheet total for 2013 was SEK 50.8 million. The cooperation during the year included 16 long and short term projects involving 10 resident long-term consultants and 268 short-term assignments varying in length. In addition, 16 study visits from the cooperation projects were received by different departments at Statistics Sweden.

### **USERS AND CUSTOMERS**

"The agency is to report on the level of public confidence it enjoys"

"...and on customer satisfaction as regards its fee-financed operations."

Appropriation directions for budget year 2013

During 2013, Statistics Sweden has studied how its customers and users view the agency and its products in different ways.

The customer survey shows that the agency's commission customers are consistently satisfied. In 2013, the agency scored 5.9 on the seven-point scale when it came to a total assessment of the assignment. This is a slight decrease on the year before (6.0). Every third customer who responded to the survey gave the highest rating (7) for the assignment as a whole.

A survey, Public confidence in Statistics Sweden 2013, was performed among 1 500 people (15 years and over) in October 2013. Results from the survey are not comparable to those performed in previous years. The survey showed that 92 percent of those asked had heard of Statistics Sweden. One in three (35 percent) said that they knew a great deal or quite a lot about Statistics Sweden. Six out of ten (57 percent) said, however, that they knew only a little or not much at all. Seven percent said they knew nothing at all about Statistics Sweden.

Among the 92 percent who had heard of Statistics Sweden, 72 percent replied that they had a great deal or quite a lot of confidence in Statistics Sweden. Another result that emerged was that those who knew of Statistics Sweden in general felt that the statistics that the agency produced were objective and politically neutral (69 percent) and that they felt that personal data were handled in a reassuring way (93 percent).

### Customer satisfaction (according to the supplier questionnaire)

	•		
Factor	2011	2012	2013
Speed	5.8	5.8	5.8
Service	6.2	6.2	6.2
Punctuality	5.9	5.9	6.0
Contents	6.0	6.0	6.0
Easy to comprehend	6.0	6.0	5.9
Usefulness	6.1	6.1	6.0
Value for money	5.1	5.2	5.1
Total	5.9	6.0	5.9
Number of responses	553	537	496
Number of responses with a total rating			
of 3 or lower	23	26	17

### **COORDINATION OF THE OFFICIAL STATISTICS**

"The coordination of official statistics shall strengthen the Swedish statistics system and increase the use of the official statistics." Appropriation directions for budget year 2013

To support Statistics Sweden's work with coordination there is a council for official statistics, on which seven government agencies responsible for statistics, including Statistics Sweden, are represented. The task of the council is to support these government

agencies in matters of principle regarding official statistics.

Seminars are an important part of coordination work for competence development and exchange of experiences among the government agencies responsible for statistics. The council's annual conference on official statistics was held during the year. Just over 100 delegates attended the conference.

### INTERNATIONAL STATISTICAL COOPERATION

Sweden takes part in international cooperation within the European statistical system (ESS), with the EU's statistical agency Eurostat as coordinator. In addition, Statistics Sweden cooperates with a number of UN organisations, the Nordic statistical agencies and bilateral work with other countries' statistical agencies.

Statistics Sweden takes part in roughly one hundred statistical workgroups tied to Eurostat. In addition, Statistics Sweden is active in about 20 OECD and 30 UN working groups within the area of statistics. Cooperation also occurs via statistics networks that are established in the Nordic statistical cooperation.

Sweden is actively working within the EU for statistics of good quality and to limit costs for producers and respondents. At the same time, it works to preserve confidentiallity in line with the existing Swedish legislation.

International statistical cooperation - EU

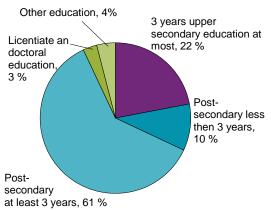
	2011	2012	2013
Number of EU legal acts in the field of statistics	19	14	14
Number of EU working groups with participants from Statistics Sweden	112	110	104

### **STAFF**

At the end of 2013, there were 1 367 employees at Statistics Sweden. Of these, 533 were based in Stockholm, 701 in Örebro and 133 were field interviewers stationed throughout the country. Another roughly 100 persons

have been employed by the hour as telephone interviewers during certain periods of the year. 87 new employees were recruited during the year and 93 colleagues left our employment, 52 percent of whom were retiring. The greatest external mobility has been in Stockholm. The staff turnover rate was 8 percent in Stockholm, 5 percent in Örebro and 57 percent of those who were recruited were under 30 years of age. The average age of the Statistics Sweden employee is now 46 years of age. Sick leave has continued on the same level as 2012 and was 3.8 percent in relation to available (for work) time in 2013.

### Educational level of personnel, percent



### **FINANCES**

Total Statistics Sweden income in 2013 was SEK 1 041.7 million, of which income from appropriations was SEK 546.5 million and income from fees and income other than from appropriations was SEK 495.3 million. Examples of income other than from appropriations include grants and subsidies and financial income.

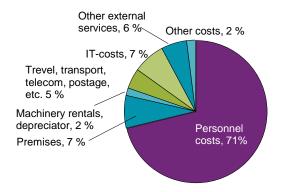
In 2013, total net income decreased by SEK 38.3 million (-3.5 percent) compared to 2012. Income from appropriations decreased by SEK 30.1 million (-5.2 percent) and income from fees and income other than from appropriations decreased by SEK 8.2 million (-1.6 percent) compared to 2012.

Total costs amounted to SEK 1 039.3 million, a decrease of SEK 36.5 million compared to 2012. This is primarily due to a decrease in costs of consultants.

Salary costs for employed personnel, which are part of total personnel costs, have increased by SEK 10.6 million (2.2 percent), mostly as a result of a greater number of fulltime employees compared to 2012. Total personnel costs have however decreased by SEK 1.9 million since other personnel costs, e.g. conference fees, etc. and per-diem allowance have fallen and since capitalisation costs for fixed assets designed in-house have increased which reduced the year's personnel costs and will be written off next year. IT costs have decreased by SEK 23.4 million (-23.3 percent), mainly dependent on lower consultant costs as a result of delayed IT projects, lower costs for the purchase of consumption inventories and increased capitalisation costs of SEK 4.9 million for fixed assets designed in-house.

Costs for premises increased by SEK 1.2 million, partly as a result of refurbishment projects in Örebro.

Travel costs decreased by SEK 1.6 million mainly as a result of fewer trips abroad. Taken together, net telephone, transport and postage costs fell by SEK 5.3 million, mostly due to lower postage costs. Depreciation rose by SEK 1.5 million mainly due to increased capitalisation. Types of costs in 2013, percent.



During the five-year period 2009-2013, total productivity increased on average by 1.4 percent per year. The corresponding average for the ten-year period 2004-2013 is 3.2 percent per year.

### PROFIT AND LOSS STATEMENT (SEK THOUSANDS)

	Not	2013	2012
Operating income			
Income from appropriations	Note 1	546 456	576 596
Income from fees and other compensations	Note 2	470 005	473 080
Income from grants and subsidies	Note 3	24 128	28 885
Financial income	Note 4	1 120	1 447
Total operating income		1 041 709	1 080 008
Operating costs			
Staff costs	Note 5	740 631	742 498
Costs for premises	Note 6	77 015	75 863
Other operating costs	Note 7	203 358	240 430
Financial costs	Note 8	828	989
Depreciation and write-downs		17 972	16 503
Total operating costs		1 039 804	1 076 283
Operating outcome		1 905	3 725
Equity change on the year	Note 9	1 905	3 725

### **BALANCE SHEET (SEK THOUSANDS)**

BALANCE SHEET (SEK THOUSANDS)			
ACCETO	Note	2013-12-31	2012-12-31
ASSETS			
Intangible assets Balanced expenditure for development Rights and other intangible fixed assets Total intangible assets	Note 10 Note 11	69 872 1 546 <b>71 418</b>	43 454 3 560 <b>47 014</b>
Tangible assets			
Outlays for improvements to third party property Machinery, equipment, installations, etc.  Total tangible fixed assets	Note 12 Note 13	816 16 283 <b>17 099</b>	1 117 19 413 <b>20 530</b>
Inventories etc. Inventory and supplies Total inventories etc.	Note 14	284 <b>284</b>	1 037 <b>1 037</b>
Receivables			
Accounts receivable Receivables from other agencies Other receivables Total receivables	Note 15 Note16 Note 17	29 160 49 590 1 310 <b>80 060</b>	38 670 66 208 1 038 <b>105 916</b>
Accruals and deferrals			
Deferred costs Accrued income from grants and subsidies Other accrued income Total accruals and deferrals	Note 18 Note 19 Note 19	37 378 7 505 34 000 <b>78 883</b>	26 338 5 143 34 679 <b>66 160</b>
Settlement with state budget		70 000	00 100
Settlement with state budget  Total settlement with state budget	Note 20	5 909 <b>5 909</b>	18 903 <b>18 903</b>
Cash and bank balances Balance of interest account with National Debt Office Total cash and bank balances		87 859 <b>87 859</b>	80 930 <b>80 930</b>
TOTAL ASSETS		341 512	340 490
EQUITY AND LIABILITIES			
Government agency equity Equity change brought forward Equity change according to profit and loss statement Total government agency equity	Note 21 Note 9	30 911 1 905 <b>32 816</b>	27 186 3 725 <b>30 911</b>
Provisions Provisions for pensions and similar obligations Total allocations	Note 22	2 950 <b>2 950</b>	4 287 <b>4 287</b>
Liabilities, etc. Loans at the Swedish National Debt Office Liabilities to other agencies Accounts payable Other liabilities Total liabilities, etc.	Note 23 Note 24 Note 25 Note 26	84 138 24 974 42 698 13 434 <b>165 244</b>	61 507 24 332 44 341 13 892 <b>144 072</b>
Accruals and deferrals			
Accrued costs Unutilised grants and subsidies Other accrued income Total accruals and deferrals	Note 27 Note 28 Note 29	58 934 3 438 78 130 <b>140 502</b>	57 752 9 322 94 146 <b>161 220</b>
TOTAL EQUITY AND LIABILITIES Contingent liabilities		341 512 None	340 490 None

### APPROPRIATIONS ACCOUNTS (SEK THOUSANDS)

Appropriations	Note	Opening trans- ferred amount	Year's alloca- tion accor- ding to appropria- tion direc- tions	Redis- tributed appro- priation amount	Can- cella- tion	Total allo- cated amount	Expenditure 2013	Closing transfer amount/ reserve- tion
Expenditure area 01 – The Swedis	sh politic	al system						
01 06 001 General elections and democracy				100		100	100	0
017 Action plan – share to Statistics Sweden	Note 1			100		100	100	0
Expenditure area 02 – Economy a	nd finan	cial admin	istration					
02 01 009 Statistics Sweden		-2 243	540 484			538 241	530 851	7 390
001 Statistics Sweden	Note 2	-2 243	540 484			538 241	530 851	7 390
Expenditure area 09 – Health care 09 04 005 Incentive payments and measures within policy for	e, medica	ıl care and	social welfa	ire				
older people 013 Statistical development within the older			2 000			2 000	2 000	0
people's sector  09 04 007 Contribution to	Note 3		2 000			2 000	2 000	0
development of social work, etc			4 575			4 575	4 575	0
009 Statistical surveys 09 05 002 Interventions to realise Convention on the Rights	Note 4		4 575			4 575	4 575	0
of the Child in Sweden			500			500	475	25
003 Statistics on children	Note 5		500			500	475	25
Expenditure area 14 – Labour ma	rket and	working li	fe					
14 01 003 Costs for employment			1 125			1 125	1 125	_
policy programmes and measures 002 Contribution to PIAAC	Note 6		1 125			1 125	1 125	<b>0</b> 0
Expenditure area 16 – Education	and univ	ersity rese	arch					
16 01 013 Development of adult								_
education, etc.			145			145	145	0
002 OECD PIAAC programme	Note 7		145			145	145	0
16 04 004 Development work, etc., in the areas of education and research		240	7 150			7 390	7 190	200
001 Statistics Sweden	Note8	240	7 150			7 390	7 190	200
Expenditure area 17 – Culture, me 17 13 006 Initiatives on behalf of	edia, faitl			sure				_
the non-profit sector		167	2 000		-167	2 000	2 000	0
004 Statistics on the civil society	Note 9	167	2 000		-167	2 000	2 000	0

- 1) Funds allocated according to appropriation directions from the Ministry of Justice
- 2) Funds allocated according to appropriations directions from the Ministry of Finance. Income from appropriations is 528 846 000 SEK according to the profit and loss statement .
- 3) Funds allocated according to appropriation directions from the Ministry of Health and Social Affairs.
- 4) Funds allocated according to appropriation directions from the Ministry of Health and Social Affairs.
  5) Funds allocated according to appropriation directions from the Ministry of Health and Social Affairs.
- 6) Funds allocated according to appropriations directions from the Ministry of Employment.
- 7) Funds allocated according to appropriation directions from the Ministry of Education. 8) Funds allocated according to appropriation directions from the Ministry of Education.
- 9) Funds allocated according to the Swedish Research Council's appropriation directions from the Ministry of Education.

Notes

### Profit and loss statement

The amounts in the notes below are in SEK thousands.

NOTE 1	Income from appropriations	2013	2012
	2:1:9:1 Ministry of Finance, framework appropriation for Statistics		
	Sweden	528 846	557 392
	1:6:1:17 Ministry of Justice, General elections and democracy	100	500
	9:4:5:13 Ministry of Health and Social Affairs, Statistical	2.000	2.000
	development in the older people's sector	2 000	2 000
	9:4:7:9 Ministry of Health and Social Affairs, Development of social work etc	4 575	4 575
	9:5:2:3 Ministry of Health and Social Affairs, Statistics on children	475	500
	14:1:3:2 Ministry of Employment, Contribution to PIAAC	1 125	1 910
	16:1:13:2 Ministry of Education, OECD programme	145	710
	16:4:4:1 Ministry of Education, Education and research	7 190	8 118
	17:13:6:4 Ministry of Education, Statistics on civil society	2 000	891
	Total income from appropriations	546 456	576 596
NOTE 2	Income from fees and other compensations	2013	2012
	Income from fees	412 981	415 632
	Copies	20	18
	•		
	Income from fees from service exports	49 322	52 674
	According to Section 4 of the Fees Ordinance		
	Publication sales	3 178	4 141
	Course and conference fees	-	24
	Other compensations		
	Equipment sales	4 379	37
	Invoiced cost compensation and other compensations	125	554
	Total income from fees and other compensations	470 005	473 080
NOTE 3	Income from grants and subsidies	2013	2012
	Wage subsidies, employment support, etc.	418	752
	Grants from ministries, etc.	4 795	17 612
	Non-government grants including EU grants	18 915	10 521
	Total income from grants and subsidies	24 128	28 885
NOT 4	Financial income	2013	2012
	Interest account with the National Debt Office	819	1 369
	Other financial income	301	78
	Total financial income	1 120	1 447

NOTE 5	Staff costs	2013	2012
	Salaries for employed staff	501 185	490 604
	Remuneration to persons over 65 years old, advisory council		
	members, etc.	3 713	3 862
	Accrued salary costs	_	_
	Change in holiday pay liability	408	2 501
	Total salary costs (S-code 4111-4119)	505 306	496 967
	General payroll taxes	160 114	157 350
	Pension premiums, pension payments	81 756	82 366
	Pension allocations (net)	-1 336	-982
	Other staff costs	13 656	19 227
	Minus activation of costs for fixed assets designed in-house	-18 865	-12 430
	Total staff costs	740 631	742 498
NOTE 6	Costs for premises	2013	2012
	Rent for premises	66 621	65 664
	Rent connected to operations abroad	2 367	2 246
	Other costs for premises	8 027	7 953
	Total costs for premises	77 015	75 863
NOTE 7	Other operating costs	2013	2012
	IT services and software fees	86 967	103 777
	Telephone, transportation, and postage	24 526	29 856
	Travel costs excl. daily allowance	21 016	22 589
	Consulting costs in service exports	15 187	13 504
	Purchase of equipment, etc.	3 262	4 982
	Other purchased services	45 009	49 605
	Other operating costs	20 617	24 476
	Minus activation of costs for fixed assets designed in-house	-13 226	-8 359
	Total other operating costs	203 358	240 430
	Of which other operating costs connected to service exports	28 152	28 211
NOTE 8	Financial costs	2013	2012
	Interest costs on loans at the National Debt Office for investments	690	776
	Other interest costs and fees	138	213
	Total financial costs	828	989
NOTE 9	Equity change on the year	2013	2012
	Surplus in commissioned services	1 905	3725
	Equity change on the year	1 905	3 <b>72</b> 5

**Balance sheet**The amounts in the notes below are in SEK thousands

NOTE 10	Balanced expenditure for development	2013	2012
	Expenditure for IT systems designed in-house		
	Opening Acquisition value	58 727	37 937
	Write-off of capitalisation done in 2011 och 2012	-121	_
	Acquisitions for the year	32 222	20 790
	Closing acquisition value	90 828	58 <b>727</b>
	Accumulated depreciation brought forward	15 273	11 894
	Depreciation for the year	5 683	3 379
	Depreciation carried forward	20 956	15 273
	Book value	69 872	43 454
	Of which ongoing projects	38 300	25 494
NOTE 11	Rights and other intangible fixed assets	2013	2012
	Expenditure for licenses and purchased software		
	Opening Acquisition value	25 853	25 303
	Acquisitions for the year	_	550
	Disposals for the year	-4 282	_
	Closing acquisition value	21 571	25 853
	Accumulated depreciation brought forward	22 293	20 536
	Depreciation for the year	1 786	1 757
	Disposals for the year	-4 054	_
	Depreciation carried forward	20 025	22 293
	Book value	1 546	3 560
	Of which ongoing projects	_	_
NOTE 12	Outlays for improvements to third-party property – refurbishments	2013	2012
	Opening acquisition value	6 770	6 260
	Acquisitions for the year	135	510
	Disposals for the year	-2 421	_
	Closing acquisition value	4 484	6 770
	Accumulated depreciation brought forward	5 653	5 333
	Depreciation for the year	436	320
	Disposals for the year	-2 421	_
	Depreciation carried forward	3 668	5 653
	Book value	816	1 117

NOTE 42	Machinen, environment installations at The item includes	2042	2042
NOTE 13	Machinery, equipment, installations, etc. The item includes computer equipment, printing equipment etc.	2013	2012
	Opening acquisition value	89 308	82 617
	Acquisitions for the year	7 065	9 691
	Disposals for the year	-19 270	-3 000
	Closing acquisition value	77 103	89 308
	Accumulated depreciation brought forward	69 895	61 848
	Depreciation for the year	10 066	11 047
	Disposals for the year	-19 141	-3 000
	Depreciation carried forward	60 820	69 895
	Book value	16 283	19 413
NOTE 14	Inventory and supplies	2013	2012
	Publications inventory	284	1 037
	Total inventory and stores	284	1 037
NOTE 15	Accounts receivable, non-government	2013	2012
	Accounts receivable	29 152	38 621
	Publication sales	8	49
	Total accounts receivable, non-government	29 160	38 670
	Of which receivables written down	285	507
NOTE 16	Receivables from other agencies	2013	2012
	Accounts receivable	35 032	51 611
	Publication sales	_	19
	VAT brought forward, etc.	14 184	14 246
	Other receivables	374	332
	Total receivables from other agencies	49 590	66 208
NOTE 17	Other receivables	2013	2012
	Invoices sent	326	28
	Service export funds in project countries, etc.	964	1 001
	Miscellaneous	20	9
	Total other receivables	1 310	1 038
NOTE 18	Deferred costs	2013	2012
	Rent costs	21 226	16 842
	Other costs	16 152	9 496
	Total deferred costs	37 378	26 338

NOTE 19	Accrued income from grants and subsidies	2013	2012
	Accrued salary subsidies	25	70
	Ongoing commissions	7 480	5 073
	Total accrued income from grants and subsidies	7 505	5 143
	Other accrued income		
	Ongoing commissions	34 000	34 679
	Total other accrued income	34 000	34 679
NOTE 20	Settlement with state budget	2013	2012
	Appropriations in non-interest bearing flow		
	Opening balance	2 271	3 833
	Reported against appropriation (+)	17 610	19 205
	Funding assignable to transfers etc., paid to non-interest-bearing		
	flow	-18 965	-20 766
	Receivables regarding appropriations in non-interest-bearing		
	flow	916	2 272
	Appropriations in interest bearing flow		
	Opening balance	2 243	-21 927
	Reported against appropriation (+)	530 851	559 008
	Appropriation funding transferred to interest account (-)	-540 484	-540 797
	Reimbursement of appropriation funding	_	5 959
	Liabilities (-) regarding appropriations in interest-bearing flow	-7 390	2 243
	Receivables for holiday pay liability that has not been reported against appropriations		
	Opening balance	14 388	16 004
	Reported against appropriation during the year according to the		
	special provision	-2 005	-1 616
	Receivables for holiday pay liability that has not been		
	reported against appropriations	12 383	14 388
	Total settlement with state budget	5 909	18 903
NOTE 21	Balanced equity change	Commis-	
-	. , ,	sions	
	CB 31 Dec 2012	27 186	
	Equity change	3 725	
	CB 31 Dec 2013	30 911	
NOTE 22	Provisions for pensions	2013	2012
<b></b>	Provisions brought forward	4 287	5 268
	Change in liability	1 439	2 044
	Payments during the year	-2 776	-3 025
	Provisions carried forward	2 950	4 287

Loans with National Debt Office, fixed assets  Opening balance  Loans during the year  Repaid loans during the year	<b>2013</b> 61 507 40 566	<b>2012</b> 48 459
Loans during the year		
		29 409
	-17 935	-16 361
Closing balance	84 138	61 507
· ·		
Approved loan framework according the appropriations directions	110 000	75 000
Fixed assets book value 31 Dec.	88 517	67 544
Liabilities to other agencies	2013	2012
Payroll taxes	14 078	13 776
Pension premiums, etc.	12	49
Value-added tax brought forward	4 608	4 454
Supplier invoices	6 276	6 053
Total liabilities to other agencies	24 974	24 332
Accounts payable	2013	2012
	904	3 617
<u> </u>	41 149	39 911
• •	645	813
Total accounts payable	42 698	44 341
Other liabilities	2013	2012
Employee withholding taxes	12 880	12 641
Miscellaneous	554	1 251
Total other liabilities	13 434	13 892
Accrued costs	2013	2012
Holiday pay liabilities, compensatory pay liabilities and retroactive		
pay including social security contributions	35 184	34 400
Comp Debt, accrued fees and retroactive pay	2 050	2 622
Payroll taxes for Holiday pay liabilities och other pay liabilities	18 455	18 189
Other accrued costs	3 245	2 541
Total accrued costs	58 934	57 752
Unutilised grants and subsidies	2013	2012
_	1 797	1 873
Non-government ongoing commissions	1 641	7 449
Total unutilised grants and subsidies	3 438	9 322
Other deferred income	2012	2012
		51 030 43 116
Total deferred income	78 130	94 146
	Liabilities to other agencies Payroll taxes Pension premiums, etc. Value-added tax brought forward Supplier invoices Total liabilities to other agencies  Accounts payable Invoices registered Invoices from Non-Government suppliers Invoices from foreign suppliers Total accounts payable  Other liabilities Employee withholding taxes Miscellaneous Total other liabilities  Accrued costs Holiday pay liabilities, compensatory pay liabilities and retroactive pay including social security contributions Comp Debt, accrued fees and retroactive pay Payroll taxes for Holiday pay liabilities och other pay liabilities Other accrued costs  Unutilised grants and subsidies Intra-government ongoing commissions Non-government ongoing commissions Total unutilised grants and subsidies Other deferred income Intra-government ongoing commissions Non-government ongoing commissions	Liabilities to other agencies Payroll taxes Pension premiums, etc. 112 Value-added tax brought forward 4 608 Supplier invoices 6 276 Total liabilities to other agencies  Accounts payable Invoices registered 904 Invoices from Non-Government suppliers 1045 Invoices from foreign suppliers 1045 1046 1046 1046 1046 1046 1046 1046 1046

### Statistics Sweden in brief ...

Statistics Sweden is the central management agency for statistics with the task of producing and presenting statistics on different areas of society as a basis for decision-making, society debates and research. The statistics shall be objective, timely, reliable, comparable, relevant and readily available. In addition, Statistics Sweden is also responsible for the coordination of the official statistics.

Official Statistics are published on Statistics Sweden's website, www.scb.se. Publishing occurs in the form of press information, Statistical Reports, other printed reports and in Sweden's statistical databases (SSD). In 2013, Statistics Sweden published 364 press releases. There were 6.8 million visits to the website and 1 164 000 data retrievals from Sweden's Statistical Databases.

If the statistics required are not found, authorities, organisations, enterprises, analysts, researchers and others can order special processing of available statistics or a collection of new data. Statistics Sweden handles these types of orders on commission. Statistics Sweden is located in Stockholm and Örebro. In addition, Statistics Sweden has interviewers stationed throughout the country. The number of employees, as on 31 December 2013, was 1 367.

In 2013, the total income from operations amounted to SEK 1 042 million, of which SEK 547 million came from activities financed by appropriations and SEK 495 million from commissioned services.

All officiell statistik finns på: www.scb.se

Statistikservice: tfn 08-506 948 01

All official statistics can be found at: **www.scb.se** Statistics service, phone +46 8 506 948 01